Employment and Social Development Canada (ESDC) IM/IT Apprenticeship Opportunity

Position and Location:	**Various positions and locations across Canada**
Language:	**English or French or Bilingual (English and French)**
Hourly rate:	**$29.08 to start, plus vacation and sick leave and other benefits.**
Tenure:	**Apprentices will be offered a 2 year contract, with the possibility of extension. The start date will be determined at the time of hire. Apprentices will work Monday to Friday, 37.5 hours per week on a full-time basis.**

Do you have a passion for IT?
Do you want to make a difference in the lives of Canadians?
Are you interested in joining a dynamic team and gaining valuable work experience?

If so, this opportunity is for you!

About Us

Employment and Social Development Canada (ESDC) provides important services to Canadians, in-person, online, and by telephone, all across the country. You may have heard of some of the services we provide, such as Employment Insurance (EI), the Canada Pension Plan (CPP), and Old Age Security (OAS). We provide these services and many more to virtually every Canadian. You may also know ESDC by its other name, Service Canada. In 2020, ESDC was recognized as one of Canada's Top Family-Friendly Employers, Top Employer for Young People and recognized as one of Canada's Best Diversity Employers. More recently, ESDC was recognized as one of Canada's Top 100 Employers for 2021! Here at ESDC, we are committed to building an engaged and motivated workforce that is respresentative of and includes First Nations, Inuit, and Métis peoples.

The Innovation, Information and Technology Branch (IITB) is part of ESDC. IITB is responsible for Information Management (IM) and Information Technology (IT) service delivery within and on behalf of ESDC. Our Mandate in IITB is to provide modern, secure, effective and efficient information and technology services that bring the greatest value to clients and to securely connect information and technology for clients, partnerships and citizens.

More than 2,200 people work in IITB. IITB is a truly national organization, with employees working in every province and in Nunavut! We use a number of different, cutting-edge technologies to work together and to serve Canadians. In IITB, we value our employees. We value their contributions and we value the different perspectives they bring to us. We are more like a family than an organization – we support each other and we care about each other.

If this sounds like a place you would want to learn and work, please continue on to learn how to apply!

About the Apprenticeship

We are looking for Indigenous peoples with a passion for IM/IT who want to learn more. Are you the person everyone goes to for help with their computers? Do you like tinkering with computers? Maybe you have taken a course or two in IM/IT? If you answered yes to any of these questions why not join us for this great opportunity. You will be provided with on the job training and on-line training (at no cost to you) in a variety of IM/IT courses. You will be paired with a current IITB employee who will help you with your on the job training along with a mentor who will be there to guide you in your career asperations. You will also have the opportunity to connect with other Indigenous Apprentices, where you can share

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your experience, successes, struggles and your feedback on the program itself, as well as other Indigenous and non-Indigenous employees across the country.

Apprenticeship opportunities exist all across IITB, in areas such as end-user support / help desk support, application development, testing, and information management to name a few.

This opportunity requires someone who has the ability to take initiative, someone who pays attention to detail, is able to prioritize work, follows instructions, and is able to work independently and as part of a team.

Location of Work

Due to the COVID-19 pandemic, you will be working from home for the foreseeable future. You will be able to use your own device (laptop or desktop computer) to work with us; if you do not have one, a laptop will be provided to you for the duration of your employment with us. It is important to note that having access to the internet is required and that you will be responsible for maintaining your own work space set-up (e.g. desk, chair, quiet space, etc.).

Depending on specific needs and circumstances, support for some of the items listed above might be available, but this is not guaranteed. If the position continues beyond the pandemic, teleworking arrangements may still be considered.

Minimum qualifications

We are looking for someone who fits the following:

- Self-identifies as an Inuk, a Métis, or a member of a First Nation
- 16 years of age or older and eligible to work in Canada
- Has successfully completed a secondary school (diploma/GED) or an acceptable combination of education, training and experience
- Has a passion to work with computer technologies (ESDC has a Microsoft Windows environment)
- Able to communicate effectively both orally and in writing

How to Apply

If you are interested, please submit your resume and a cover letter to the email below. Please tell us a little bit about yourself and let us know why you would like to become an IM/IT apprentice in IITB.

If you have any questions or would like to submit an application, please do not hesitate to contact us at:

EDSC.PDA-IAP.ESDC@hrsdc-rhdcc.gc.ca